

February 4, 2014

BTB 50916 (1402)

Noise From the Front of the Vehicle

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2014	MDX	2WD	5FRYD3H..EB000001 - 5FRYD3H..EB014299
2014	MDX	SH-AWD	5FRYD4H..EB000001 - 5FRYD4H..EB028341

SYMPTOM

There is a grinding, rattling, vibrating, fluttering, or buzzing noise coming from the front of the vehicle under light acceleration with the engine speed under 2,000 rpm. The noise may occur during shifting and may be mistaken for a torque converter shudder.

POSSIBLE CAUSES

The bulkhead cover fasteners (latches and strikers) may become detached.

CORRECTIVE ACTION

Replace the bulkhead cover latches and strikers.

PARTS INFORMATION

Part Name	Part Number	Quantity
Latch and Striker Kit (each kit contains 1 latch and 1 striker)	06910-TZ5-A00	10

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
8131M7	Replace bulkhead cover latches and strikers.	0.4 hour	14-003N	74117-TZ5-A00

Defect Code: 03214

Symptom Code: 04216

Skill Level: Repair Technician

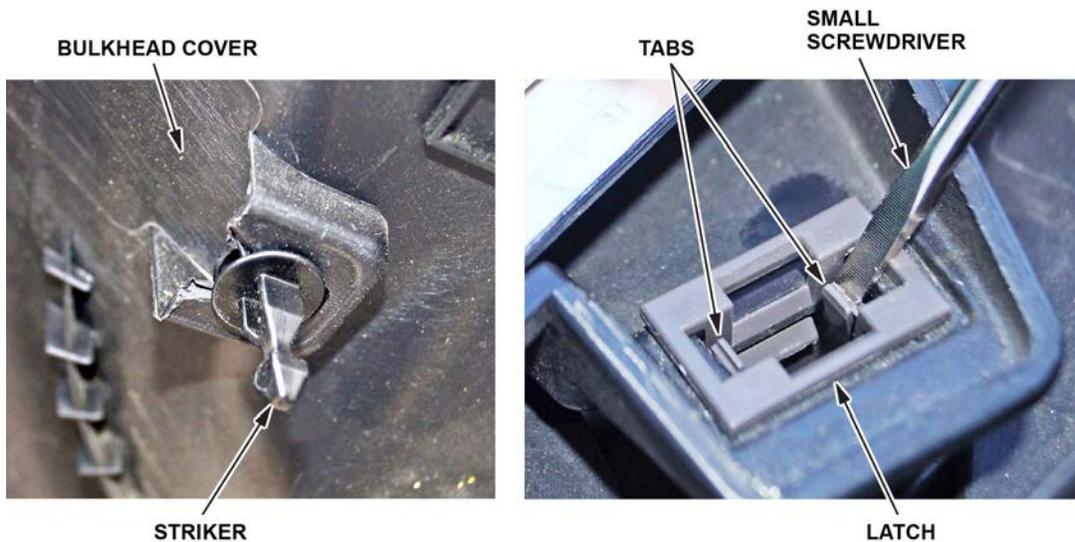
REPAIR PROCEDURE

1. Remove the bulkhead cover.



2. Remove the 10 strikers from the bulkhead cover, and the 10 latches from the bulkhead and grille. Do not mix the old latches and strikers with the new parts.

NOTE: Use a pocket screwdriver to pry the tabs on the ends of the latches to release them.



3. Install the new latches into the bulkhead and grille, and then install the strikers onto the bulkhead cover.
4. Reinstall the bulkhead cover.

CLIENT INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Acura automobile dealer.